DOCDATA - OPENCART PLUGIN

PAYMENT GATEWAY PLUGIN, V1.0 (BETA)

INSTALLATION & USER MANUAL

V1.0 AUG. 02, 2013

1. INDEX

2. INTRODUCTION

Docdata Payments offers a payment service that is the solution to secure and easy payments. Docdata ensures that your customer's online payments are processed securely, quickly and correctly. This means that the entire payment process is taken out of your hands; from the point where your customer places an order in your online shop, to the moment the payments are processed in your financial records. Docdata offers a choice of more than 40 payment methods, which makes it possible for everyone to choose their favourite method of payment. As a collecting Payment Service Provider, Docdata collects the money first. They then reconcile this with the customer's order information and send the money back to the online shop as a regular flow of funds, together with a comprehensive report. The huge advantage of this method for the online shop is that all the different payments are not spread out.

Read more about Docdata at: http://www.docdatapayments.com

Tauros Media's Docdata-OpenCart plugin is developed for webshop owners who have an OpenCart webshop and want to use Docdata as payment gateway in their shops.

It was developed in co-operation with Docdata and adheres to highest standards of development practises. It is also tested, approved and supported by Docdata. The plugin itself is very easy to install, configure and use. It supports almost all widely used Docdata payment methods.

Once you start using this plugin you will not have to spend your time thinking about the reliability and functionality of your online payment system. Docdata-OpenCart plugin takes care of all that.

You can spend all that precious time doing things that matter more to you and your business.

Tauros Media's Docdata-OpenCart plugin supports following Docdata payment methods:

1. American Express*
2. Credit/Debit cards*
3. Maestro*
4. PayPal / Paypal Express*
5. ELV
6. AfterPay**
7. iDEAL**
8. Direct debits (recurring)**
9. Bancontact – Mr. Cash***
10. KBC / CBC Pay Button***
11. Klarna Invoice / Klarna Account
12. Giropay
13. Sofort Banking
14. Bank transfer Benelux and Germany / International bank transfer****
15. Giftcards (Babygiftcard, Fashioncheque, Voetbalkadocard, Yourgift, Webshop Giftcard)

*   Available for all countries.
**   Available only for The Netherlands.
***   Available only for Belgium.
****   It depends on which back transfer you have activated, but there is a bank transfer available for every country.

3. PACKAGE

The package contains:

3.1. Docdata-OpenCart plugin files.

3.2. Plugin installation and user manual.

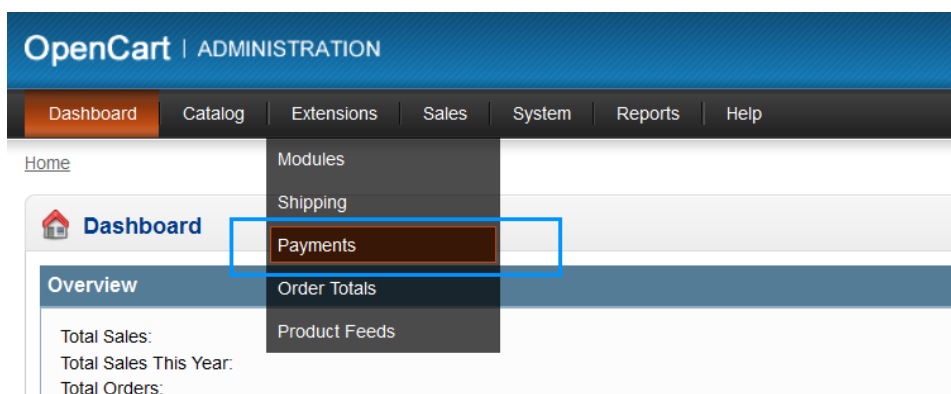# 4. REQUIREMENTS

4.1. An OpenCart webshop.

4.2. Docdata trial merchant account (for testing first) and then a live Docdata merchant account (for live environment). You can register for these accounts at:
https://www.docdatapayments.com/en/sign-up/step1

4.3. Working knowledge of OpenCart and Docdata backend.

4.4. Cpanel/server access (to upload plugins files).

4.5. An up-to-date test environment (separate from but exact copy of your live setup)*.

* As suggested by OpenCart, new extensions/plugins should never be directly installed on live setup. Always try on a test setup first. Also, it is a good practice to make backups of both files and the database before installing any extension.

5. INSTALLATION

5.1. Download and unzip the Docdata-OpenCart plugin directory.

5.2. Open the plugin folder, here you can see all the plugin files.

5.3. Upload these files to your OpenCart shop directory using your favorite FTP client.
This will not overwrite any files from your webshop. On some systems if you get a prompt asking whether to overwrite the folder, please select merge instead.

5.4. Now log in to your OpenCart backend. Go to Extensions > Payments

5.5. Here you will see 'Docdata' listed as one of the plugins with an 'Install' link on far right. Click on this link to install the plugin.

6. OPENCART CONFIGURATION

6.1. Once installed you will see an 'Edit' link. Click on that link to configure the plugin.

6.2. Now all you have to do is configure the plugin with right details.

The fields are self explanatory but here is a quick explanation:

- Fill in your Docdata 'Merchant username'.

- Fill in your Docdata 'Merchant password'. Note: This password is different from your Docdata backoffice password. It is provided by Docdata when you create your merchant account.

- Fill in your Docdata merchant 'Profile'. You create this profile in Docdata backoffice. It is set as 'standard' by default.

- Fill in number of days to pay.

- You can use this plugin in 'Test mode' during development/debugging cycle of your shop. Just enable/disable it from config. by selecting enabled/disabled. When in test mode it is recommended that you use your Docdata test account details in the configuration.

- You can set the status of orders made with this payment plugin. 'Pending' is recommended for pending payments and 'Processed' is recommended for paid payments.

- Select your 'Geo zone' if you have created one in your OpenCart shop.

- Select status as 'enabled' to enable the Docdata plugin.

- Fill in 'Sort order' if you have other payment methods installed in your webshop. From here you can control the sort-order in which they will be displayed during checkout.

6.3. Once you have filled in all fields with correct values click on that blue 'Save' button present on top right corner.
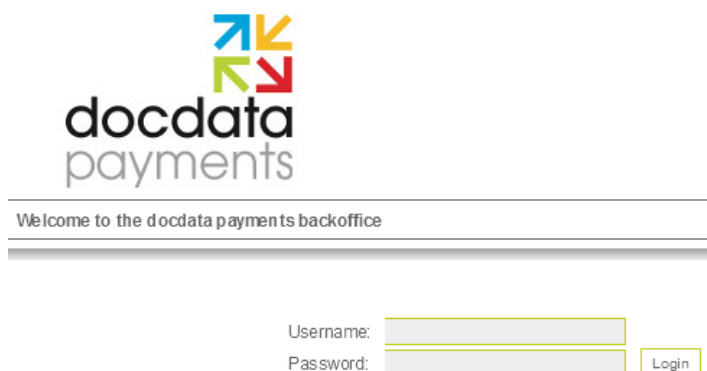
Save   Cancel   This will save your configurations.
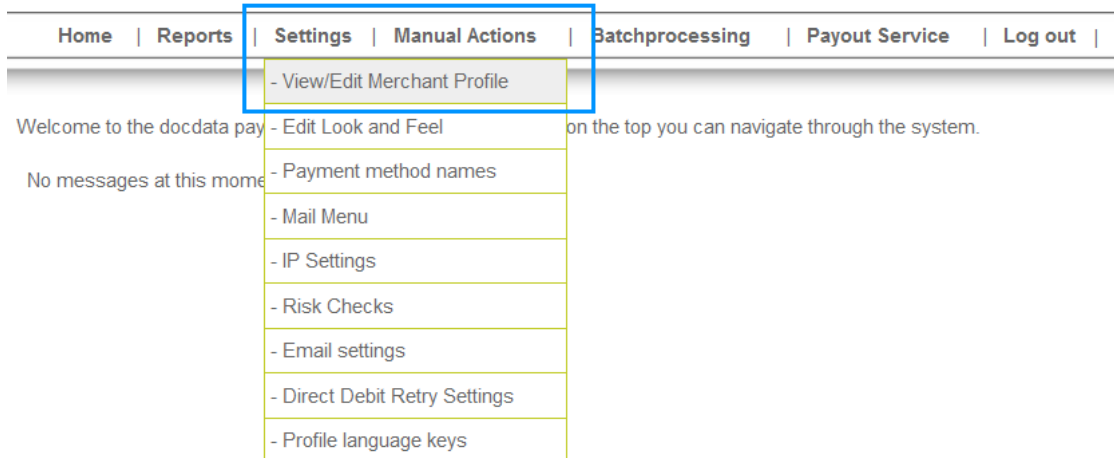
Now you need to make one change in your Docdata backoffice.
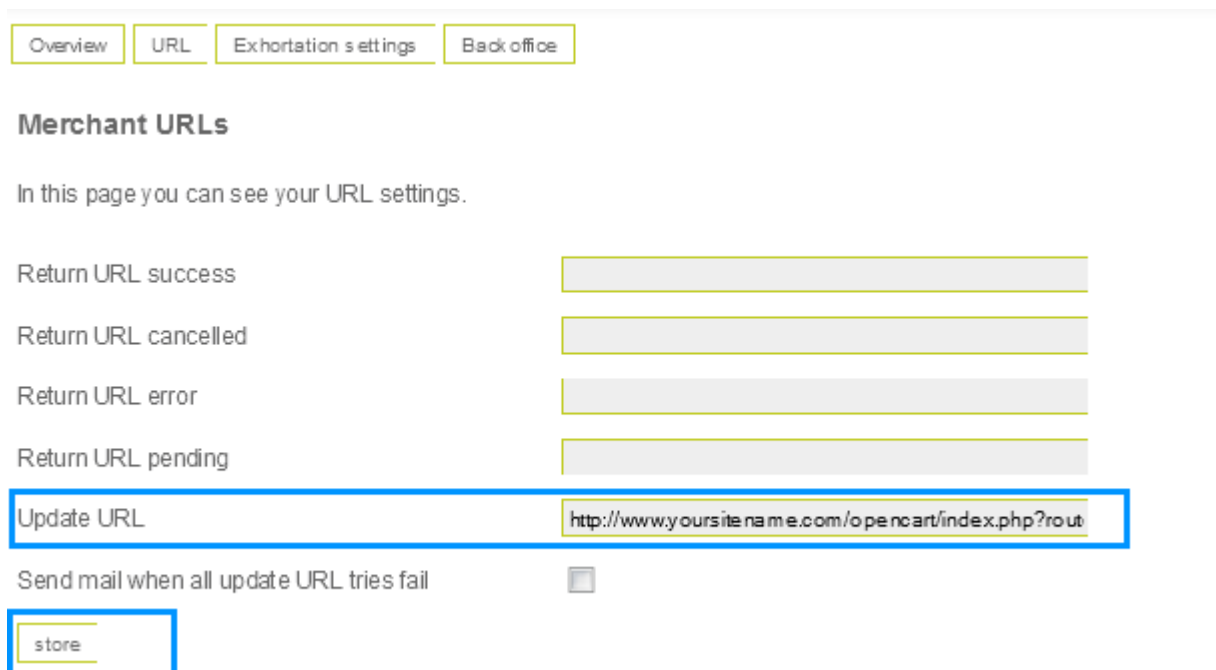

7. DOCDATA CONFIGURATION

7.1. Login to your Docdata backoffice.

docdata
payments

Welcome to the docdata payments backoffice

Username:
Password: Login

7.2. Once logged in, click on 'Settings > View/Edit Merchant Profile' in top menu.

7.3. This will load your 'Merchant overview' page. Click on 'URL' tab.
This will open 'Merchant URLs' section.

7.4. Now it is very important that you fill in 'Update URL' with following url:

http://www.yoursitename.com/OpenCart/index.php?route=payment/docdata/callback

Replace 'www.yoursitename.com' with the actual url of your webshop and fill in.

7.5. Click on 'Store'

That's it. Your Docdata configuration is done.
You are now ready to offer Docdata as payment gateway to your OpenCart webshop customers.

Docdata payment method will show up in your Checkout > Payment method section as shown below:

While making this user manual we assumed that you have already subscribed to Docdata payment services and registered for test and live merchant accounts. If not then refer to Contact section of this manual or write to sales@docdatapayments.com for more information.

Docdata support will associate all requested payment methods to your merchant account and profile. You can then add/remove any payment method you want from your merchant profile.

I hope this plugin meets all your payment requirements and expectations.

Feel free to contact Docdata support for any feedback or queries at
support@docdatapayments.com

We will be more than glad to assist you in all your business requirements.

8. CHANGE LOG

V 1.0.	* Plugin launched, Manual created.

9. FAQ

HOW DO I GET A DOCDATA TEST/LIVE MERCHANT ACCOUNT?
You can easily register for a Docdata merchant account. All you need to do is contact Docdata payments. To get a call-back leave your details at:
https://www.docdatapayments.com/en/contact-formulier
You can also email at sales@docdatapayments.com
or you can call +31 (0)343-530040

DO I NEED AN ACTIVATED DOCDATA ACCOUNT TO RECEIVE PAYMENTS?
Yes, contact Docdata support to get your merchant account activated before going live with your webshop.

WILL MY CUSTOMERS GET REDIRECTED TO ANY OTHER SITE FOR PAYMENT?
Yes, customers will be sent to a secure Docdata payment page where they can make their payment. Once they complete the payment process, your customers will be redirected to your webshop.

WHERE CAN I CHECK PAYMENT DETAILS IN DOCDATA INTERFACE?
You can get all kinds of payment reports in Docdata backoffice from 'Reports' tab.

IS THERE A USER MANUAL/QUICK GUIDE AVAILABLE FOR DOCDATA BACKOFFICE?

Yes, 'Docdata backoffice quick guide' can be downloaded from:
http://www.docdatapayments.com/userfiles/download/Engels/785525_Quick_Guide_2.4_DEF.pdf
User manual can be downloaded from:
http://www.docdatapayments.com/userfiles/download/Engels/245921_BackOffice_User_Manual_2.1_new_DEF.pdf

CAN I USE THE PLUGIN IN TEST MODE?

Yes, you can try the plugin first in test mode and then turn-off test mode while going live.
Note that Docdata provides seperate test accounts for testing/debugging phase.

HOW DO I TEST PAYMENT METHODS IN TEST MODE?

You can use details mentioned in the 'Payment method test guide' to test payment methods in test mode. You can download the guide from:
http://www.docdatapayments.com/userfiles/download/Engels/700160_Payment_Method_Test_Guide.pdf

WHERE CAN I ACCESS OTHER DOCUMENTATION RELATED TO DOCDATA?

You can refer to the documentation section of Docdata website:
http://www.docdatapayments.com/en/support/downloads/documentation

IS THERE A DEMO-SETUP AVAILABLE WHERE I CAN SEE THE OPENCART PLUGIN IN ACTION?

Yes, you can check out the plugin at:
http://www.webshopmagento.nl/opencart
http://www.webshopmagento.nl/opencart/admin/
user: admin
pass: password1

10. CONTACT

To request a trial account or receive a customized quotation you can contact Docdata Sales department directly via e-mail and chat or leave your number and you will get a call back as soon as possible.

For more details visit: https://www.docdatapayments.com/en/contact

Questions about account settings, communication with the Docdata Payments platform and questions from end-users should be directed towards Support department
T | +31 (0)343-530030
E | support@docdatapayments.com

Questions about merchant registration, test accounts, tariffs and payment methods should be sent towards Sales department
T | +31 (0)343-530040
E | sales@docdatapayments.com